

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**I. GENERAL**

The rates and charges listed in this Section apply to Local Exchange Services of the Valley Telephone Cooperative, Inc., herein referred to as the Cooperative, in its exchanges as specified on the Cooperative's exchange service area maps as approved and on file with the Public Utility Commission of Texas.

The telecommunications services listed in this Section are subject to the rates, charges, rules and regulations of the Member Services Tariff as it now exists or as it may be revised, added to or supplemented by superseding issues that are made a part of the Member Services Tariff.

This tariff cancels and supersedes all other Local Exchange Service Tariffs issued and effective prior to the effective date of these tariffs.

**A. Provision of Service**

The Cooperative provides one party service throughout its service areas, in seventeen exchanges, according to an area coverage design approved by and financed with the Rural Electrification Administration, Washington, D.C.

**B. Application of Rates and Charges**

Local exchange service rates and charges as specified in this Section are for basic local exchange service and facilities only. The rates for other ancillary services not specifically shown in this Section are presented in other Sections of this tariff.

Unless otherwise specified, the Rates and Charges quoted in this Section are for periods of one month, payable in advance and provide unlimited flat rate calling within the exchange area. Where Extended Area Service (EAS) is provided, the monthly local exchange service rate includes all EAS charges and provides unlimited calling within the home exchange and all other exchanges as specified in the Extended Area Service calling scope.

Where mandatory EAS or ELCS is provided, it will be offered with pay telephone access service at no additional charge.

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

A. Monthly Local Exchange Service Rates

Exchange/ EAS Exchange(s)	Bus. Acc. Line	Res. Acc. Line	Key Trk	PBX Trk
See Notes:	(1)	(1)		
<b>Annarose</b> (512-566)	\$14.15	10.65	16.75	22.15
<b>Artesia Wells</b> (512-676) Cotulla (512-879)	15.15	11.65	17.75	26.65
<b>Conception</b> (512-539)	14.15	10.65	16.75	22.15
<b>El Sauz</b> (512-486)	14.15	10.65	16.75	22.15
<b>Encino</b> (512-568) Falfurrias (512-325)	15.15	11.65	17.75	26.65
<b>Flowerton</b> (512-373)	14.15	10.65	16.75	22.15
<b>Hargill</b> (512-845) Edinburg (512-383) Lasara (512-642)	15.15	11.65	17.75	26.65
<b>Lasara</b> (512-642) Hargill (512-845) Raymondville (512-689)	15.15	11.65	17.75	26.65
<b>McCook</b> (512-842) San Isidro (512-481)	14.15	10.65	16.75	22.15
<b>Millett</b> (512-378) Dilley (512-965)	15.15	11.65	17.75	26.65

Notes: (1) Instrument charge in addition to access line rate for each Cooperative-provided instrument. See Section 12, Telephone Instruments.

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Effective:

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

A. Monthly Local Exchange Service Rates

Exchange/ EAS Exchange(s)	Bus. Acc. Line	Res. Acc. Line	Key Trk	PBX Trk
See Notes:	(1)	(1)		
<b>Mirando City</b> (512-586)	\$14.15	10.65	16.75	22.15
<b>Port Mansfield</b> (512-944) San Perlita (512-248)	15.15	11.65	16.75	22.15
<b>San Isidro</b> (512-481) McCook (512-842)	14.15	10.65	16.75	22.15
<b>San Miguel</b> (512-466) Pearsall (512-334)	15.15	11.65	17.75	26.65
<b>San Perlita</b> (512-248) Port Mansfield (512-944) Raymondville (512-689) Stillman (512-743)	15.15	11.65	17.75	26.65
<b>Stillman</b> (512-743) Raymondville (512-689) San Perlita (512-248) Lyford (512-347)	16.15	12.65	18.75	25.15
<b>Tilden</b> (512-274)	14.15	10.65	16.75	22.15

Notes: (1) Instrument charge in addition to access line rate for each Cooperative-provided instrument. See Section 12, Telephone Instruments.

MEMBER SERVICES TARIFF

APPLICATION FOR TELEPHONE SERVICE

Valley Telephone Cooperative Inc.  
480 South Sixth Street  
RAYMONDVILLE, TEXAS 78580

Application No. \_\_\_\_\_

Map No. \_\_\_\_\_

Application For Membership And For Telephone Service

The undersigned (hereinafter called the "Applicant") hereby applies for membership in and agrees to take telephone service from Valley Telephone Cooperative, Inc. a Cooperative, non-profit corporation existing under the laws of the State of Texas, for the purpose of furnishing telephone service, upon the following terms and conditions:

1. The Applicant will, when telephone service becomes available, take from the Cooperative telephone service to be used on the premises described below and will pay therefor at rates to be determined from time to time in accordance with the bylaws of the Cooperative.

2. The Applicant hereby grants to the Cooperative a right-of-way easement to construct, operate and maintain a telephone line or system on the land referred to below and in or upon all streets, roads or highways abutting said land.

3. The Applicant will comply with and be bound by the provisions of the charger and bylaws of the Cooperative, and such rules and regulations as may from time to time be adopted by the Cooperative.

4. The Applicant, by becoming a member, assumes no personal liability or responsibility for any debts or liabilities of the Cooperative, and it is expressly understood that his private property is exempt from execution for any such debts or liabilities.

This application is made in consideration of similar applications by others and is understood to be an agreement with such applicants.

Dated \_\_\_\_\_

\_\_\_\_\_  
Applicant Must Sign Here

Witness \_\_\_\_\_

\_\_\_\_\_  
Route, Street or Box

\_\_\_\_\_  
Town County State

YES  
The above application for membership accepted this \_\_\_\_\_ day of \_\_\_\_\_

IS JOINT MEMBERSHIP DESIRED: NO  
LAND DESCRIPTION

VALLEY TELEPHONE COOPERATIVE INC.

My property located \_\_\_\_\_ feet

By: \_\_\_\_\_  
Title

from \_\_\_\_\_ road  
approximately \_\_\_\_\_ miles

List the name & phone no. of a close neighbor that has telephone service with us below:

\_\_\_\_\_ from \_\_\_\_\_  
(direction)  
\_\_\_\_\_ (town)

Issued: July 15, 1982 Effective

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Raymondville, TX 78580

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MEMBER SERVICES TARIFF

VALLEY TELEPHONE COOPERATIVE INC.

TERMINATION AGREEMENT

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(Name of Member)	(Telephone No.)
-----	
(Address)	(City, State)

This agreement between Member and Valley Telephone Cooperative, Inc., (Cooperative), shall take effect on the date of acceptance by Cooperative noted hereon and extend for a term ending on the last day of the Minimum Contract Period as defined below, and is executed in compliance with the Cooperative's Tariff in connection with the installation of the following described equipment, facilities or service provided for the Member at the address stated above:

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In the event that the use of the equipment, facilities or service described above is terminated by the Member for any reason other than failure by the Cooperative substantially to perform its obligations to Member in connection with such equipment, facilities or service, and such termination occurs within \_\_\_\_\_ months after the date of installation endorsed hereon (the Minimum Contract Period), Member agrees to pay Cooperative within thirty (30) days of such termination, at Cooperative's offices in Raymondville, Willacy County, Texas, a termination charge equal to \$\_\_\_\_\_ reduced by \_\_\_\_\_ for each month which has elapsed in the Minimum Contract Period prior to such termination, with a further proportionate reduction for any fractional part of a month which may also have elapsed. Where the use of only a portion of said equipment, facilities or service is terminated during the Minimum Contract Period, the termination charge specified above will be proportionately reduced on the basis of the ratio of (a) the original installed cost of that portion of the equipment, facilities or service the use of which is terminated to (b) the original installed cost of all the equipment, facilities or service described above.

(Continued next page)

MEMBER SERVICES TARIFF  
TERMINATION AGREEMENT (Continued)

Page Two  
VALLEY TELEPHONE COOPERATIVE, INC.  
TERMINATION AGREEMENT

Relocation of any portion of the equipment, facilities or service described above, either on the or to a different premises shall be considered as a termination under the terms of this agreement, unless otherwise specified in the Cooperative's Tariff.

If, at the Member's request, engineering, manufacturing or installation work once begun is stopped and the installation is not completed, the Member agrees to pay Cooperative in the manner set out above and within thirty (30) days of such stoppage the net costs incurred by the Cooperative prior to and as a result of such stoppage.

Date \_\_\_\_\_, 19\_\_\_\_ Signed \_\_\_\_\_  
(Name of Member)

By \_\_\_\_\_  
Title: \_\_\_\_\_

Accepted: \_\_\_\_\_, 19\_\_\_\_ VALLEY TELEPHONE COOPERATIVE, INC.  
By \_\_\_\_\_  
Manager

Date of Installation:  
\_\_\_\_\_, 19\_\_\_\_ Service Order No. \_\_\_\_\_

MEMBER SERVICES TARIFF  
LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

B. OPTIONAL EXTENDED CALLING SERVICE

1. Service Description

The extended calling service is an optional service designed to expand the calling scope of the Cooperative's customers to include certain other exchanges or calling areas. Customers who subscribe to the optional service may choose a block of minutes and place one-way calls to others in the customer's respective Local Access Transport Area for a flat monthly fee.

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2. Regulations

- a. The extended calling service plans are available to single and multi-line business and to residence customers.
- b. The rates for extended calling service are in addition to local exchange access service rates as specified in Section 4 of this tariff.
- c. The extended calling service plans are not offered in connection with Foreign Exchange Service, Party Line Service, and Pay Telephone Services.
- d. The bridging of non-contiguous exchange service areas through the utilization of extended calling service is prohibited except as authorized pursuant to this tariff.
- e. The extended calling service plans are not to be shared or resold.
- f. When a customer with lines in a hunt line arrangement subscribes to the extended calling service plan, all lines in the hunt line arrangement must subscribe to the same plan.

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

B. OPTIONAL EXTENDED CALLING SERVICE (Continued)

2. Regulations (Continued)

- g. Customers who subscribe to the service will dial ten digits to place calls to others in exchanges included in the extended service calling areas. Calls placed to others in the extended service calling area must be dialed by the customer on a station-to-station sent paid basis without the assistance of a telephone company operator.
- h. Prior to the customer reaching the maximum minutes of usage in their plan's block of minutes, the customer will receive an audible message alert indicating the remaining minutes available under the subscribed plan and that minutes of use in excess of the subscribed plan will be charged at the applicable rate of the customer's chosen primary interexchange carrier.
- i. Collect, credit card, and third number billed calls are not included in the extended calling service plan.

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**MEMBER SERVICES TARIFF**  
**LOCAL EXCHANGE SERVICE**

**II. LOCAL EXCHANGE SERVICE RATES**

**B. OPTIONAL EXTENDED CALLING SERVICE (Continued)**

**3. Optional Extended Calling Area**

Customers in the Cooperative's following exchanges who subscribe to an optional extended calling plan will be able to call one-way to all exchanges in their respective LATA as described below.

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**a. Valley Exchanges With Extended Calling to Corpus Christi LATA Calling Area**

**Calling to:**

Annarose  
Concepcion  
Encino  
Mirando City  
Tilden

Corpus Christi LATA

**b. Valley Exchanges With Extended Calling to San Antonio LATA Calling Area**

**Calling to:**

Artesia Wells  
Artesia Wells  
Fowlerton  
Millet  
San Miguel

San Antonio LATA

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LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

B. OPTIONAL EXTENDED CALLING SERVICE (Continued)

3. Optional Extended Calling Area (Continued)

c. Valley Exchanges with Extended Calling to Brownsville  
LATA Calling Area

Calling to:

El Sauz  
Hargill  
Lasara  
McCook  
Port Mansfield  
San Isidro  
San Perlita  
Stillman

Brownsville LATA

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

B. OPTIONAL EXTENDED CALLING SERVICE (Continued)

4. Rates and Charges

Customers subscribing to the plan may choose one of the following pricing options under Recurring Rates: (1) T

<u>Access Line</u>	<u>Monthly Recurring Rates:</u>	
	<u>Business Access Line</u>	<u>Residential</u>
200-Minutes per Month Plan	\$15.00	\$10.00
300-Minutes Per Month Plan	\$21.00	\$15.00
600-Minutes Per Month Plan	\$36.00	\$30.00
900-Minutes Per Month Plan	\$45.00	\$45.00
1200-Minutes Per Month Plan	\$60.00	\$60.00

(1) The 500-Minutes Plan is offered only to existing Customers effective August 1, 2005, and upon this date the 500-minute plan is withdrawn to new customers. T

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

B. OPTIONAL EXTENDED CALLING SERVICE (Continued)

5. Service Charges

- a. If optional extended calling service is installed at the time of the initial service installation, either business or residence, no additional service charges apply.
- b. Service charges as shown in Section 6 will apply when extended calling service is added after the 90-day period following the service effective date or changed after the initial service installation.
- c. The Cooperative will waive service charges associated with requests to add extended calling service for a 90 day period after the effective date of the service.

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RAYMONDVILLE, TEXAS

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LOCAL EXCHANGE SERVICE

III. Reserved for Future Use

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RAYMONDVILLE, TEXAS

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2<sup>nd</sup> Revised Page 6.8  
Replacing 1<sup>st</sup> Page 6.8

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LOCAL EXCHANGE SERVICE

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RAYMONDVILLE, TEXAS

SECTION 4  
5th Revised Page 7  
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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

III. Mandatory Extended Local Calling

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## Expanded Local Calling Service (ELCS)<sup>1</sup>

1. Expanded Local Calling Service (ELCS) is a non-optional two-way calling arrangement approved pursuant to Public Utility Commission Substantive Rule 26.219 whereby customers in an exchange can make calls to and receive calls from customers in another exchange. The ELCS monthly charge is a non-optional charge assessed to all subscribers on a per access line basis in addition to charges for basic local telephone service. The rates and charges listed below are applicable to the following exchange(s) for ELCS.
2. Mandatory ELCS is provided on all Pay Telephone Access Service access lines at no additional charge. However, ELCS rate additives are not applicable to Pay Telephone Access Service access lines.

<sup>1</sup> Extended Area Service (EAS) is a non-optional two-way calling arrangement whereby customers physically located in the can make toll-free calls to and receive to the incumbent local exchange carrier (ILEC) the specified exchange. Customers of the place and receive toll-free calls to and ILEC telecommunications provider where located within the specified exchanges and the non-ILEC telecommunications provider has entered into the necessary interconnection or traffic exchange agreements with the Cooperative, which govern such calling arrangements. Without the necessary interconnection or traffic exchange agreements with the Cooperative, calls to such telecommunications provider's customers may be subject to toll charges applied by the customer's long distance service provider.

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TARIFF CLERK

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

III. Mandatory Extended Local Calling

Expanded Local Calling Service (ELCS)

3. Monthly ELCS Rates (Continued)

<u>Exchange</u>	<u>Service Areas</u>	<u>Business Access Line</u>	<u>Residential Access Line</u>
El Sauz	Edinburg, McAllen, Mission, Rio Grande City, and Roma	\$7.00	\$3.50
LaSara	Edcouch, Harlingen, Lyford	\$3.32	\$1.66
Millet	Pearsall	\$2.56	\$1.28
Mirando City	Bruni, Hebbronville and Laredo	\$2.37	\$1.19
McCook	Edinburg, McAllen, Mission, and Pharr	\$7.00	\$3.50

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

III. Mandatory Extended Local Calling

Expanded Local Calling Service (ELCS)<sup>(1)</sup>

3. Monthly ELCS Rates (Continued)

<u>Exchange</u>	<u>Service Areas</u>	<u>Business Access Line</u>	<u>Residential Access Line</u>	
Concepcion	Alice, Benavides Falfurrias, Premont San Diego	\$7.00	\$3.50	(N)
Hargill	Edcouch, Pharr McAllen, Weslaco	\$1.35	\$0.68	
San Isidro	Rio Grande City, McAllen, Edinburg Mission	\$2.33	\$1.17	
San Miguel	Devine, Jourdanton	\$3.00	\$1.50	
San Perlita	Harlingen, Lyford	\$0.60	\$0.29	
Stillman	Harlingen	\$1.86	\$ .93	
Tilden	George West, Jourdanton, Three Rivers	\$7.00	\$3.50	

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Effective:

VALLEY TELEPHONE COOPERATIVE, INC.  
RAYMONDVILLE, TEXAS

SECTION 4  
4<sup>th</sup> Revised Page 10  
Replacing 3<sup>rd</sup> Revised Page 10

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Effective:

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SECTION 4  
4<sup>th</sup> Revised Page 11  
Replacing 3<sup>rd</sup> Revised Page 11

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Effective:

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SECTION 4  
4<sup>th</sup> Revised Page 12  
Replacing 3<sup>rd</sup> Revised Page 12

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Effective:

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SECTION 4  
4<sup>th</sup> Revised Page 13  
Replacing 3<sup>rd</sup> Revised Page 13

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Effective:



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SECTION 4  
3<sup>rd</sup> Revised Page 14  
Replacing 2<sup>nd</sup> Revised Page 14

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Effective:

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2<sup>nd</sup> Revised Page 15

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LOCAL EXCHANGE SERVICE

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SECTION 4  
2<sup>nd</sup> Revised Page 16  
Replacing 1<sup>st</sup> Revised Page 16

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LOCAL EXCHANGE SERVICE

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Effective:

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SECTION 4  
3<sup>rd</sup> Revised Page 17  
Replacing 2<sup>nd</sup> Revised Page 17

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LOCAL EXCHANGE SERVICE

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Effective:

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RAYMONDVILLE, TEXAS

SECTION 4  
3<sup>rd</sup> Revised Page 18  
Replacing 2<sup>nd</sup> Revised Page 18

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

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Effective:

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RAYMONDVILLE, TEXAS

SECTION 4  
2<sup>nd</sup> Revised Page 19

Replacing 1<sup>st</sup> Revised Page 19

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

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Effective:

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RAYMONDVILLE, TEXAS

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

III. Reserved for Future Use

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM

(A) GENERAL

1. Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers.
2. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a)(1)-(8) (relating to Supported Services for Rural, Insular and High Cost Areas).
3. The Cooperative shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline Service.
4. A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.
5. Lifeline Service rate reductions only apply to basic T service and do not apply to non-basic services such as long distance service, which may or may not be tariffed. Customers may subscribe to non-basic services, including bundled services where available, at their discretion, although the Lifeline Service reduction only applies to the basic service charge in the bundled service. T
6. The Lifeline Service rate reductions do not apply to service connection charges, except that customers eligible for the Link Up America program will receive a reduction in applicable service connection charges, as set forth in Section 5 of this tariff.

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**IV. LIFELINE PROGRAM (Continued)**

**(A) GENERAL (Continued)**

7. Lifeline Service will not be available on a retroactive basis except as directed by Low Income Discount Administrator or the Commission.
8. A consumer eligible for Lifeline Service is automatically eligible for Link Up Service. However, a consumer may qualify for and receive Lifeline Service independently of Link Up Service.
9. The Cooperative will waive monthly number portability charges, subject to its tariff, for the Lifeline customer.

**(B) Eligibility Requirements**

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
2. The applicant must certify that their annual household income is at or below 150% of the federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, one of the following programs:
  - Medicaid
  - Food Stamps
  - Low-income Home Energy Assistance Programs (HEAP)
  - Supplemental Security Income (SSI)
  - Federal public housing assistance
  - State Child Health Plan

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**LOCAL EXCHANGE SERVICE**

**IV. LIFELINE PROGRAM (Continued)**

**(B) Eligibility Requirements (Continued)**

3. Procedures for Establishing Lifeline Discounts

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(a) Consumers within the Cooperative's service area identified as eligible for Lifeline Service by the Texas Low-Income Discount Administrator (LIDA) through the automatic enrollment process under Commission Substantive Rule 26.412, shall be provided Lifeline Service discounts, unless the Cooperative receives a customer request to be excluded from such discounts. Consumers who are eligible for Lifeline Service but do not have telephone service at the time the LIDA provides its eligibility list to the Cooperative are responsible for contacting the Cooperative and initiating a request for Link-Up Service from the Cooperative.

(b) The LIDA shall provide the Cooperative with an initial list of consumers eligible for Lifeline Service and shall provide an updated list to the Cooperative on a periodic basis.

(c) Consumers who do not participate in one of the designated programs but who meet income qualifications by having an income at or below 150% of the federal poverty guidelines, may establish eligibility for Lifeline Service by contacting the LIDA and receive Lifeline Service discounts within 30 days of proof of eligibility.

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**IV. LIFELINE PROGRAM (Continued)**

**(B) Eligibility Requirements (Continued)**

**3. Procedures for Establishing Lifeline Discounts (Continued)**

(d) The discontinuance of the Tel-Assistance program effective September 1, 2001 allows the Cooperative to move Tel-Assistance customers to Lifeline Service. The Cooperative has 8 exchanges where a customers' local service rate under Tel-Assistance is a greater benefit, therefore, they will continue to receive the grandfathered Tel-Assistance rate. For remaining Tel-Assistance customers who would not receive a greater benefit under Tel-Assistance Service rates, customers will be grandfathered at Lifeline rates. Rates will apply until the customer's service is discontinued or the customer is determined ineligible under this Section.

**4. Provision of Service**

(a) The Cooperative shall provide Lifeline Service to all eligible consumers identified by the LIDA within its service area if the consumer is a customer of the Cooperative. Within 30 days after receipt of the list, the Cooperative shall begin reduced billing for those eligible low-income consumers subscribing to qualifying services.

(d) (b) If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time the new service is established.

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**IV. LIFELINE PROGRAM (Continued)**

**(B) Eligibility Requirements (Continued)**

4. Provision of Service (Continued)

(c) The Cooperative will discontinue Lifeline Service discounts upon notice by the LIDA that a customer is no longer eligible.

(d) The Cooperative has provided a confidentiality agreement to the LIDA providing Lifeline Service specifying the use of confidential client information is solely for providing Lifeline Service.

**(C) Deposit Requirements**

1. The deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Restriction Service.

**(D) Lifeline Service Discounts**

1. Eligible consumers who subscribe to Lifeline Service will receive the following discounts:

(a) Federal baseline Lifeline support amount. The Cooperative shall grant a waiver of the monthly federal subscriber line charge (SLC) to qualifying low-income consumers.

(b) Federal-approved \$1.75 reduction. The Cooperative shall give a qualifying low-income consumer a federal-approved reduction of \$1.75 in the monthly amount of intrastate charges due for services subject to the Lifeline Service Program.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

(D) Lifeline Service Discounts (Continued)

1. (Continued)

(c) Additional state reduction with federal matching.  
The Cooperative shall give qualifying low-income consumers the following effective January 1, 1998:

(i) an additional state-approved reduction of \$3.50  
in the monthly amount of intrastate charges due;  
and

(ii) a further federally approved reduction of \$1.75.

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

(D) Lifeline Service Discounts (Continued)

2. Grandfathered Tel-Assistance Residential Service Rates

<u>Exchange</u>	<u>Residence Access Line</u>
Artesia Wells	4.08
Encino	4.08
Hargill	4.08
Lasara	4.08
Millett	4.08
San Miguel	4.08
San Perlita	4.08
Stillman	4.43

(E) Service Charges

1. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.

**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**IV. LIFELINE PROGRAM (Continued)**

**(E) Service Charges (Continued)**

2. Service charges apply when:

- (a) At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.
- (b) A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline Service eligibility.
- (c) New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service charges, except those new customers who qualify for the Link Up America program as specified in Section 5 of this tariff.

3. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges, except for cases where the charges would be reduced under the provisions of Link Up Service.

**F. Payments and Disconnection of Service**

- 1. The Cooperative may not disconnect Lifeline Service for nonpayment of toll charges.
- 2. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Cooperative's customers.