

MEMBER SERVICES TARIFF
DIGITAL CENTREX SERVICE

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Table of Contents

	<u>Page</u>
DIGITAL CENTREX SERVICE	
I. General	1
II. Descriptions	2
III. Definitions	4
IV. Description of Basic Features	6
V. Rates	9

N

MEMBER SERVICES TARIFF

DIGITAL CENTREX SERVICE

N

I. GENERAL

- A. Digital Centrex is a central office based service that provides key type features to multi-line business customers.
- B. Digital Centrex will be offered in wire centers where such equipment exists to provide the service. Where the facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure.
- C. One directory listing is provided without charge for each Digital Centrex system. Additional directory listings for Digital Centrex stations may be provided to the customer at the regular business extra listing rate according to the regulations set forth in this tariff.
- D. The customer will order the quantity of lines to have trunk access to the public switched network and the remaining quantity of lines to have intra-group only access, subject to Cooperative standards. Any request to deviate from these standards will be rated on an individual case basis. Any Trunk Switched Access connections terminating in a PBX will be assessed the PBX rate found in Section 4 of this tariff. Any Trunk Switched Access connections terminating in a KEY system will be assessed the KEY rate found in Section 4 of this tariff.
- E. Tie lines for direct connections between Digital Centrex groups and other systems are provided primarily for communications between stations within each system.

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MEMBER SERVICES TARIFF

DIGITAL CENTREX SERVICE

N

I. GENERAL (Continued)

- F. All applicable general Rules and Regulations found in this tariff also apply to the provision of Digital Centrex Service.
- G. Digital Centrex lines and extensions may be terminated at the customer's single premises or at different premises served by the same central office.
- H. The service is not available for use with residential telephone services.

II. Description

- A. Trunk Switched Access provides a specified quantity of Digital Centrex stations full access simultaneously to the entire public switched network.
- B. Digital Centrex stations have combined access to Intra-Group communication and the serving central office via the Trunk Switched Access arrangement. Station Rates provide each Digital Centrex station access to communicate with other stations within the predefined Digital Centrex Group.

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MEMBER SERVICES TARIFF
DIGITAL CENTREX SERVICE

II. Description (Cont'd)

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- C. Digital Centrex customers subscribe to service based on the total number of stations that may process trunk access calling simultaneously (Trunk Switched Access). All stations ordered by the customer may have the capability for trunk access. However, if the customer orders fewer trunks than stations, only a given quantity of stations ordered by the customer can process calls outside of the customer group simultaneously, with all other stations in the group being left to process intra-group calling only. As an example, if a customer orders 20 stations and wants a quantity of 5 stations to have trunk access capabilities simultaneously, if any given 5 stations are processing trunk access calling, the remaining 15 stations will only be able to process intra-group calling until one of the 5 stations processing a trunk access call terminates the call.
- D. For the example provided above, a customer would pay 5 Trunk Switched Access Rates, and 20 Station Rates. While the customer would be charged a monthly total of 20 End User Common Line Charges, as discussed below, the customer would also receive a monthly credit equivalent for 15 Multi-line Business End User Common Line Charges, which is equal to the number of stations less the number of trunks ordered.
- E. Additional ancillary services that are not provided herein and are compatible with Digital Centrex Service will be furnished under the rates and regulations of their respective tariff.
- F. End User Common Line charges (EUCL) will be billed to all customer access lines as set forth in the Company's Interstate Tariff. A monthly credit equivalent to the Multi-line Business EUCL will apply per the number of stations less the number of trunks ordered, as described more fully in subsection E above.
- G. Customer requests for Foreign Exchange Digital Centrex Service may be provided upon request, however standard Foreign Exchange rates shall apply per Digital Centrex Station.

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MEMBER SERVICES TARIFF

DIGITAL CENTREX SERVICE

N

III. Definitions

ABBREVIATED DIALING CODES

The following abbreviate dialing codes are provided as standard services for Digital Centrex Service:

- a. An arrangement where typically 3, 4, or 5 digits are used to call another station within the same customer group; or
- b. Frequently called telephone numbers outside of the same customer group may be accessed by dialing single or multiple digits. Telephone numbers are programmed in to the Digital Centrex system and correspond to assigned digits also known as Speed Calling.

CUSTOMER GROUP

A collection of stations where calls originate and terminate within the Digital Centrex system of a single Digital Centrex customer.

DUAL TONE MULTI-FREQUENCY

A method of telephone signaling which transmits two simultaneous tones at different frequencies to signify a digit (as part of a telephone number). This service may also be know as Touch Tone Calling and is provided as a standard feature with Digital Centrex Service.

HUNTING

Hunting is provided as a standard feature of Digital Centrex Services. A search through a group of numbers until an idle station is found or the first number of the group is reached. Used to avoid having incoming calls receive busy signals. Subject to the Company's technical capabilities, the customer group to be searched and the sequence in which the search will be performed are defined by the Digital Centrex customer at the time the system is installed.

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MEMBER SERVICES TARIFF

DIGITAL CENTREX SERVICE

N

III. Definitions (Cont'd)

QUEUE

Queue is provided as a standard feature of Digital Centrex Service. Incoming or outgoing calls are automatically placed on hold when all access lines are busy. Each held call is completed in the order calls were received (i.e., the first call into the system will be the first call served), when the next access line becomes available.

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MEMBER SERVICES TARIFF

CENTREX SERVICE

N

IV. Description of Basic Features

The following basic features are included per station with each Centrex station order. Optional features and miscellaneous service arrangements are available as described in Section 11 of this Member Services Tariff.

Call Forwarding-All Calls: A feature that is activated and deactivated by the station user. This feature, when activated, transfers all incoming calls to a station to another Centrex station, or to an outside telephone number. The station user determines the telephone number that the incoming calls will be directed to at the time the feature is activated. All incoming calls will be directed to the other telephone number until the station user deactivates the feature. When multiple Call Forwarding features are activated on the same station, Call Forwarding-All Calls will take precedence over the Call Forwarding-Busy Line and Call Forwarding-Don't Answer Features.

Call Forwarding-Busy Line: If a station is busy an incoming call is redirected to a predetermined telephone number. This is a feature that is activated and deactivated by the station user.

Call Forwarding Don't Answer: If a station is not answered after a preset number of rings, the call is forwarded to a predetermined number. This is a feature that is activated and deactivated by the station user.

Call Hold: Ability of a station user to place one call in a waiting mode while answering another call or looking up information. Party placed in the waiting mode remains in that mode until the original user removes the "hold," unless either party terminates the connection.

Call Pick-Up: Allows a user to answer another telephone in the Call Pick-Up group by activating a code. If more than one station is ringing, the station that has been ringing the longest will be picked-up first. If a user attempts to pick-up a call that has already been answered, a fast busy tone will be audible.

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MEMBER SERVICES TARIFF

CENTREX SERVICE

N

IV. Description of Basic Features (Cont'd)

Call Transfer: Allows a user to transfer any established call to a third party within or outside the Centrex system. If one party hangs-up, the two remaining parties stay connected, without the assistance of the attendant. Calls transferred to a long distance number will be charged to the user's station.

Call Waiting: Alerts a user that is on a call that another call is waiting to be answered.

Cancel Call Waiting: By activating a code before making a call, a user can de-activate the Call Waiting feature for the duration of that telephone call.

Directed Call Pick-Up: Allows a user to selectively answer a call ringing at a specific Centrex station. When activated, the user dials the specific intercom number of the station that user wishes to answer.

Direct In Dialing: Enables a station user to receive local or long distance calls from outside the Centrex arrangement without the assistance of an attendant.

Do Not Disturb: Allows a user to prevent incoming calls from ringing at the user's station. When this feature is activated, only callers who have the user's Personal Identification Number (PIN) can override the Do Not Disturb feature.

Individual Dialing Plan: Within broad limits each Centrex customer may develop his own intercom-dialing plan. This also includes the digits dialed to access private line circuits, FX lines, etc.

Intercom Dialing: Permits station users within the Centrex arrangement to call each other without the assistance of an attendant using less than the seven-digit telephone number; typically three, four or five digits are used. The customer generally preassigns these codes.

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MEMBER SERVICES TARIFF

CENTREX SERVICE

N

IV. Description of Basic Features (Cont'd)

Speed Calling: A software feature that permits abbreviated codes to be assigned to frequently called numbers. The station user may have a one digit or a two-digit speed calling arrangement. The one digit arrangement permits up to eight speed calling codes. The two-digit arrangement permits up to thirty speed calling codes. The station user may determine and program his list for frequently called numbers, or a group of stations may have the same list that is programmable from a selected station. Usually the individual station user programs the one digit list, and the customer selects a common thirty number speed calling two-digit list for all stations within a predetermined group.

Three-Way Calling: Allows a station user to have simultaneous conversations with two parties at different locations. One or both of these parties may be either within or outside the Centrex system.

Tone Dialing: Provides for Dual Tone Multifrequency dialing from the customer's telephone set. Dual Tone Multifrequency refers to a method of telephone signaling which transmits two simultaneous tones at different frequencies to signify a digit (as part of a telephone number).

Voice/Data Protection: Prevents interruptions such as Call Waiting tones or operator verification tones from occurring when the user's station is busy. Once activated, this feature remains active until the user deactivates it.

Warm Line: Allows the user to call a predesignated number or emergency service by simply lifting the handset. Once the handset is lifted, within fourteen (14) seconds the predesignated number will be dialed automatically. The user selects the predesignated number when Warm Line is ordered. To change the predesignated number, the user must contact the telephone company.

N

Replacing Original Page 9

MEMBER SERVICES TARIFF
DIGITAL CENTREX SERVICE

V. RATES [1]

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A. RECURRING CHARGES

Number of Stations	Monthly Rates		
	Trunk Switched Access per trunk [1]	Station Rate per Station [2]	Caller ID per station [3]
3 to 5	\$14.00	\$9.00	\$4.95
6 to 14	\$13.00	\$9.00	\$4.40
15 to 29	\$12.50	\$9.00	\$3.85
30 +	\$12.00	\$9.00	\$3.30

B. NONRECURRING CHARGES

Line Activation Charge, per station \$ 16.75

Premise Installation Charge, per
set of three Centrex stations, or
partial increments thereof \$ 50.00

- [1] Applicable service charges will apply, per Section 5 of this tariff.
- [2] End User Common Line charges (EUCL) will be billed to all customer access lines as set forth in the Company's Interstate Tariff. A monthly credit equivalent to the multi-line Business EUCL will apply per the number of stations less the number of trunks ordered. For example, if you order 4 trunks and 10 stations, you will be billed 10 EUCLs, but you will receive a credit equivalent to 6 EUCL charges.
- [3] Caller ID is an optional service. The rates shown in this section are only available to Centrex subscribers. Caller ID includes Calling Name and Number Delivery as described in Section 11, subsection XVII of this Member Services Tariff.

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