



**VTX1 Companies**  
*Connecting You Since '52!*

881 E. Hidalgo Avenue  
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[www.vtx1.net](http://www.vtx1.net)

Dear VTX Customer,

As you are very much aware, the situation with Covid-19 is rapidly evolving; challenging how we do business. With that in mind, we have added the following precautions to our Standard Rules and Regulations, effective immediately, and will remain in effect until further notice.

1. There are to be no more than four (4) people allowed in any facility at the same time, including VTX staff.
2. A 48-hour Notice of Access must be given and approved by our NOC staff. You may do so by sending an email to [NOCSUPPORT@VTX1.NET](mailto:NOCSUPPORT@VTX1.NET).
3. Anyone entering the data center facility must wear a facemask and latex gloves.
4. Before allowing entry into the facility, we will screen all individual, including taking the temperature of each person upon arrival each day, and will deny entry to any person who meets any of the following criteria:
  - A temperature of 100.4°F or above;
  - Signs or symptoms of a respiratory infection, such as a cough, shortness of breath, sore throat, and low-grade fever;
  - In the previous 14 days has had contact with someone with a confirmed diagnosis of COVID-19; is under investigation for COVID-19; or is ill with a respiratory illness; or
  - In the previous 14 days has travelled internationally to countries with widespread, sustained community transmission. For updated information on affected countries, visit [the CDC website](https://www.cdc.gov).
5. Approved staff entering any VTX facility should practice social distancing and avoid contact with others while in the facility.

Our NOC is, and will remain, open 24/7 and will take action to respond to any situation unless circumstances prohibit us from doing so.

The **COVID-19** situation will continue to be monitored daily and sensible, responsible decisions will be made as necessary to help our customers and employees positively navigate the uncertain weeks ahead. VTX continues to thank you for your patience, support, and flexibility during this challenging time. Stay tuned for future updates as they become available and don't hesitate to [contact us](#) if you have any questions or concerns.

For the most up-to-date information, please refer to our website at [www.vtx1.net](http://www.vtx1.net) or call our NOC at 1-800-687-9725.

Stay calm, stay safe, and let's continue to communicate.

Your VTX Sales Team