



Affordable Connectivity Program (ACP)

Customer Opt-In Form

VTX1 Companies

Name

First Last

Address

Street Address

City State / Province / Region
United States
Postal / Zip Code Country

Email

Mobile Phone

#####

Home Phone

#####

Date of birth

MM DD YYYY

Last 4 of SSN

Is this address on tribal lands?

Yes No

ACP Application ID

Do you qualify for ACP through an eligible dependent in your household?

Yes No

If Yes, Dependent's Name:

Dependent's Last 4 of SSN

Dependent's Date of birth

First Last

MM DD YYYY

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AFFORDABLE CONNECTIVITY PROGRAM DISCLOSURES AND CUSTOMER CONSENT TO ENROLL

The Affordable Connectivity Program (ACP) is a federal government program that provides a monthly discount on broadband service for qualifying low-income households. If you qualify, your household can receive a monthly ACP benefit of up to \$30 toward the cost of your Internet service. If you live on qualifying Tribal lands, you may receive a discount of up to \$75.

If you are currently enrolled in the FCC's Lifeline program, you are eligible to participate in the Affordable Connectivity Program and do not have to submit a separate application to determine your eligibility for the ACP. The ACP is separate from the FCC's Lifeline Program. If your household qualifies for both programs, you can apply for and receive both benefits. You may continue your existing Lifeline service without enrolling in the ACP.

Your household cannot receive the ACP benefit from more than one service provider. You are only allowed one ACP benefit per household, not per person. If more than one person in your household participates in the ACP, you are breaking the Federal Communication Commission's rules and will lose your benefit.

You may choose to receive your ACP benefits from any broadband Internet access service provider participating in the ACP, and you may transfer your ACP benefits to another service provider at any time.

You may choose to apply your ACP benefit to any Internet service offering that is currently available at your address at the same terms available to households that are not eligible for the ACP.

If you no longer qualify for the ACP benefit (such as your income exceeds the income level or you no longer participate in a qualifying benefits program), you must notify VTX1 Companies or the ACP administrator within 30 days.

You will be subject to VTX1 Companies undiscounted rates, terms and conditions if the Affordable Connectivity Program ends, if you transfer your ACP benefit to another service provider but continue to receive service from VTX1 Companies, or if you are de-enrolled from the ACP.

VTX1 Companies may disconnect your ACP-supported service after 90 consecutive days of non-payment. This 90-day begins the first day the bill for your ACP-supported service becomes delinquent and subject to late fees.

You may file a complaint against VTX1 Companies via the Federal Communication Commission's Complaint Center.

By checking box and typing name, I acknowledge that I have read and understand the disclosures regarding the Affordable Connectivity Program.

Type full name here

Please email completed form to customerservice@vtx1.net or print and bring to your local office.



VTX1 Companies